

## Web Events Schedule – Winter 2012

**January 5, 2012**

**11:00am –12:00pm (EST)**

### **Preventing Wintertime Slips, Trips and Falls (#01121)**

The winter months increase the exposure for slips and falls, not only for employees, but also for customers and other members of the public. This program will discuss simple steps to take to prepare for an upcoming weather event, keep essential areas clear and operable in inclement weather and document your prevention efforts and investigate incidents that do occur.

Jim Rhoads  
Risk Control Corporate Operations Leader

**January 19, 2012**

**11:00am –12:00pm (EST)**

### **Inclement Weather Driving (#01122)**

Whether you are driving a company truck or your personal car, inclement weather is likely to present several unique challenges. Conditions can change rapidly and without notice. How well you are prepared to face such challenges can be the difference between a safe journey and serious injury. This program is designed to remind participants of the many hazards they may face while driving in bad weather conditions.

Kevin Warczyglowa  
Risk Control Specialist

**January 24, 2012**

**2:00 pm – 3:30 pm (EST)**

### **PA State Safety Committee Annual Recertification Training – Version 4.0 (#01123)**

This course is designed to meet Pennsylvania's Annual Retraining Requirements for State Certified Safety Committees. Attendees will get refresher training on *Safety Committee Structure and Operations*, *Accident Investigation Priorities*, and *Hazard Detection and Correction Methods* with an emphasis on the practical skills all committees need to remain effective. Safety Committee resources will be made available. This session will be repeated in February.

Mary Ann Bubka  
Senior Risk Control Consultant

Tim Weir  
Senior Risk Control Consultant

## Web Events Schedule – Winter 2012

**February 2, 2012**

**11:00am –12:00pm (EST)**

### **Attitudes Toward Safety...Getting Past Complacency (#02121)**

Worker complacency is a challenge at many workplaces. It can contribute to accidents and inhibit the establishment or growth of a true safety culture. While most employers value and trust a productive workforce, many do not see the shortcuts and lax attitude toward safety until it is too late. Learn strategies to help you address complacency and motivate your workforce.

Heather Thompson  
Risk Control Manager

**February 16, 2012**

**11:00am –12:00pm (EST)**

### **The Top 10 OSHA Violations for 2011 (#02122)**

This session will provide your organization with an overview of the Occupational Safety and Health Administration's (OSHA) top Ten Most Frequently Cited Violations for General Industry which were made during the 2011 Fiscal Year. This Web Event will include a general explanation of each cited standard and associated subpart (CFR 1910) and provide guidance to assist your company in complying with related OSHA Regulations.

Gene Mattis  
Sr. Risk Control Strategic Consultant

**February 22, 2012**

**10:00am – 11:30 am (EST)**

### **PA State Safety Committee Annual Recertification Training – Version 4.0 (#02123)**

This course is designed to meet Pennsylvania's Annual Retraining Requirements for State Certified Safety Committees. Attendees will get refresher training on *Safety Committee Structure and Operations*, *Accident Investigation Priorities*, and *Hazard Detection and Correction Methods* with an emphasis on the practical skills all committees need to remain effective. Safety Committee resources will be made available. This session will be repeated in March.

Vince Dimenno  
Senior Risk Control Consultant

## Web Events Schedule – Winter 2012

**March 1, 2012**

**11:00am –12:00pm (EST)**

### **Stay at Work Program (#03121)**

Disabling injuries interrupt normal workflow for companies across the country. Studies continue to support early return to work as a key element of any risk management program. Such efforts help to manage medical costs and indemnity losses, but more important is returning a worker to a normal and productive work schedule. A new view on this subject is Stay at Work policies. In this Web Event PMA will offer updated strategies to reduce losses related to disabling workplace injuries and illness. The information will include specific steps and forms to get your company off to a good start or serve as an evaluation of your existing policies.

Christine Zichello  
Senior Risk Control Specialist

**March 15, 2012**

**11:00am –12:00pm (EST)**

### **Behavioral Based Interviewing: Did You Just Hire Your Next Accident (#03122)**

For years, employers have conducted interviews with perspective employees using the same questions year after year. They had no idea if they'd hired a "safe" employee, or one that is likely to become their next accident victim. PMA's approach to the interview and selection process is focused on identifying specific behaviors or traits that may indicate that the prospect has a positive safety attitude. This program will introduce participants to the philosophy behind our Behavioral Based process and offer suggestions for improving the quality of questions you pose to prospective employees.

Bob Bowman  
Corporate Strategic Consultant

**March 22, 2012**

**2:00 pm – 3:30pm (EST)**

### **PA State Safety Committee Annual Recertification Training – Version 4.0 (#03123)**

This course is designed to meet Pennsylvania's Annual Retraining Requirements for State Certified Safety Committees. Attendees will get refresher training on *Safety Committee Structure and Operations*, *Accident Investigation Priorities*, and *Hazard Detection and Correction Methods* with an emphasis on the practical skills all committees need to remain effective. Safety Committee resources will be made available. This session will be repeated in April.

Brenda Hart  
Risk Control Specialist

Steve McCarty  
Senior Risk Control Consultant

#### **The PMA Difference**

The strength of PMA Companies lies not only in what we offer but also how we deliver results for your business. We have a team of people who are not only knowledgeable but also passionate about helping you more effectively manage and control risks. We maintain a truly service-driven culture that leads to better support and better results. And we are committed to being your trusted advisor and partner. We deliver tangible value so you can focus on what matters most: your core business.

That's the PMA difference.

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### How to Register

1. Visit PMA Websource at <http://websource.pmagroup.com> and follow the instructions on the home page to complete the registration process

**OR**

2. Email the following information to [RCWebEvents@pmagroup.com](mailto:RCWebEvents@pmagroup.com)
  - Name
  - Company
  - Phone Number
  - E-Mail Address
  - Session Number

**OR**

3. Fill in the information below and fax to **RC Web Events** at 610-397-5030

Name:	
Phone:	
E-mail:	
Session Number:	

If you chose option 2 or 3 above, you will receive an email from WebEx Host asking you for additional information to complete the registration process. You must complete this additional step to be registered for the session.

If registering for multiple sessions, please send an individual e-mail or fax for each.